

TERMS OF SERVICE

Last updated February 24, 2026

AGREEMENT TO THESE TERMS

These Terms of Service (the "Terms") constitute a legally binding agreement between you ("you") and ProServices Solutions Ltd ("Company," "ProProxies" "we," "us," or "our") regarding your access to and use of our proxy services and related products (the "Services"). By using the Services, you agree to be bound by these Terms. If you do not agree, you must not use the Services. We operate the website <https://proproxies.pro> (the "Site") and any other related products and services that refer or link to these Terms. By accessing or using the Services, you confirm that you have read, understood, and agree to be bound by these Terms. If you do not agree, you must not use the Services. You can contact us at info@proproxies.pro. The Services are intended only for users who are at least 18 years old. Users under 18 may not use or register for the Services. We may provide prior notice of scheduled changes to the Services. Changes to these Terms become effective seven (7) days after notice, except for changes related to security updates, court orders, or abuse prevention/illegal activity, which may take effect immediately. Continued use after the effective date constitutes acceptance. If you do not agree, you may terminate the Services in accordance with Section 12 (TERM AND TERMINATION).

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1. OUR SERVICES

ProProxies is a cloud-based SaaS platform providing users access to proxy infrastructure for legitimate purposes, including web scraping, automation, testing, and enhancing online privacy.

The Services operate on a pay-as-you-go model. Users top up their balance, purchase data traffic (in gigabytes), and access proxies through the web dashboard or REST API. Purchased traffic does not expire and accumulates across purchases.

ProProxies is not an internet service provider and does not own physical proxy infrastructure. We provide a user interface and account management system to manage access to proxy resources.

Traffic logging and service metadata

We do not log the content of user traffic, do not track visited websites, and do not store browsing history. However, for security and abuse prevention, we may temporarily retain limited connection metadata (including client IP address, timestamps, and protocol type).

All data is processed in accordance with principles of data minimization and purpose limitation. We do not sell, transfer, or monetize users' personal information.

Hosting location and international transfers

Our server infrastructure is hosted in the United States. Personal data may be transferred and processed outside your country of residence. By using the Services, you consent to such international transfer to the extent permitted by applicable law.

Cookies and analytics

ProProxies does not use third-party trackers, analytics tools (for example, Google Analytics), or advertising pixels. The only cookies used are strictly necessary for core functionality, including authentication and security (such as CSRF protection).

Payments and refunds

Payments are processed through third-party payment gateways in US Dollars (USD). Available payment methods are presented at checkout, may vary by location, and may change over time. We do not store payment card details.

The Services are typically delivered immediately upon payment. Accordingly, purchases are generally final. Refunds may be issued only in case of a complete technical inability to provide the service due to the proxy service's fault, provided that a request is submitted within 72 hours from the moment of payment or from the moment of product issuance (whichever occurs later), including one or more of the following cases:

- Proxy access was not provided to the user, and the connection credentials were missing or did not work due to technical reasons;
- Access to the personal dashboard or the service's management infrastructure was not provided or was completely unavailable;
- The service operation was fully disrupted due to an internal technical failure, making it impossible to use the Services.

Any refund eligibility and conditions are governed by our Refund Policy (</refund-policy>). Purchases paid with cryptocurrency are non-refundable.

Eligibility and lawful use

ProProxies is intended for users aged 18 or older and must not be used for illegal activities, including spam, fraud, brute-force attacks, copyright infringement, or violating third-party terms of service.

2. INTELLECTUAL PROPERTY RIGHTS

Our intellectual property

We own or license all intellectual property rights in the Services, including all source code, databases, functionality, software, designs, text, and graphics (collectively, the "Content"), and the trademarks, service marks, and logos in the Services (the "Marks").

The Content and Marks are protected by copyright and trademark laws and treaties worldwide. The Content and Marks are provided through the Services "AS IS" for your personal, non-commercial use or internal business purpose only.

License to you

Subject to your compliance with these Terms (including Section 6), we grant you a non-exclusive, non-transferable, revocable license to:

- Access the Services; and
- Download or print a copy of portions of the Content you have properly gained access to, solely for your personal, non-commercial use or internal business purpose.

Except as expressly permitted, you may not copy, reproduce, aggregate, republish, upload, post, publicly display, encode, translate, transmit, distribute, sell, license, or otherwise exploit any part of the Services, Content, or Marks for any commercial purpose without our prior written permission. Requests may be sent to info@proproxies.pro.

Any breach of these Intellectual Property Rights constitutes a material breach of these Terms and will terminate your right to use the Services immediately.

Your submissions

If you send us any question, comment, suggestion, idea, feedback, or other information about the Services ("Submissions"), you agree to assign to us all intellectual property rights in such Submissions. We may use and disseminate Submissions for any lawful purpose without acknowledgment or compensation to you.

You represent that your Submissions are not illegal, infringing, or otherwise unlawful and are not confidential information. You are responsible for your Submissions and agree to reimburse us for losses arising from your breach of this section, any third party's intellectual property rights, or applicable law.

3. USER REPRESENTATIONS

By using the Services, you represent and warrant that:

- (1) registration information you submit will be true, accurate, current, and complete;
- (2) you will maintain the accuracy of such information and promptly update it as necessary;
- (3) you have legal capacity and agree to comply with these Terms;
- (4) you are not a minor in the jurisdiction in which you reside;
- (5) you will not access the Services through automated or non-human means (such as bots or scripts);
- (6) you will not use the Services for any illegal or unauthorized purpose; and
- (7) your use of the Services will not violate any applicable law or regulation.

If you provide any information that is untrue, inaccurate, not current, or incomplete, we may suspend or terminate your account and refuse current or future use of the Services.

4. USER REGISTRATION

You may be required to register to use the Services. You agree to keep your password confidential and are responsible for all use of your account and password.

We may remove, reclaim, or change a username you select if we determine it is inappropriate, obscene, or otherwise objectionable.

5. PURCHASES AND PAYMENT

All purchases of proxy traffic are generally final due to the immediate and irrevocable nature of the service: upon payment, users gain instant access to proxy infrastructure, and traffic is allocated to their account without delay.

Refunds may be issued only in case of a complete technical inability to provide the service due to the proxy service's fault, provided that a request is submitted within 72 hours from the moment of payment or from the moment of product issuance (whichever occurs later), including one or more of the following cases:

- Proxy access was not provided to the user, and the connection credentials were missing or did not work due to technical reasons;
- Access to the personal dashboard or the service's management infrastructure was not provided or was completely unavailable;
- The service operation was fully disrupted due to an internal technical failure, making it impossible to use the Services.

Any refund eligibility and conditions are governed exclusively by our Refund Policy ([/refund-policy](#)).

All purchases paid with cryptocurrency are non-refundable. Accounts violating the Acceptable Use Policy may be terminated without refund.

We may accept various payment methods as made available at checkout. Available payment methods may vary by location and may change over time.

You agree to provide current, complete, and accurate purchase and account information and to promptly update account and payment information as needed. Sales tax may be added where required. We may change prices at any time. All payments shall be in US dollars.

You authorize us to charge your chosen payment provider for amounts due upon placing an order. We may correct pricing errors even after requesting or receiving payment.

We may refuse any order and may limit or cancel quantities purchased per person, per household, or per order, including for orders placed using the same account or payment method, or with the same billing/shipping address. We may limit or prohibit orders that appear to be placed by dealers, resellers, or distributors.

6. PROHIBITED ACTIVITIES

You may not access or use the Services for any purpose other than those for which the Services are made available. The Services may not be used in connection with any commercial endeavors except those specifically endorsed or approved by us.

Without limitation, you agree not to:

- Systematically retrieve data or content from the Services to create a collection, compilation, database, or directory without our written permission
- Trick, defraud, or mislead us or other users, including attempting to obtain sensitive account information
- Circumvent or interfere with security-related features of the Services
- Disparage or harm us and/or the Services
- Harass, abuse, or harm another person using information obtained from the Services
- Make improper use of support services or submit false reports of abuse or misconduct
- Use the Services in a manner inconsistent with applicable laws or regulations
- Engage in unauthorized framing of or linking to the Services
- Upload or transmit malware, viruses, Trojan horses, or other material that disrupts the Services
- Use automated systems (scripts, robots, scrapers, or similar tools) to access the Services, except standard search engine or browser behavior
- Delete copyright or proprietary notices
- Impersonate another user or person
- Interfere with, disrupt, or create an undue burden on the Services or connected networks
- Attempt to bypass access restrictions or security measures
- Copy or adapt the Services' software, or reverse engineer, decompile, or disassemble it except as permitted by law
- Use a buying agent or purchasing agent to make purchases on the Services
- Collect usernames or email addresses for unsolicited email, or create accounts by automated means or under false pretenses
- Use the Services to compete with us or for revenue-generating endeavors not authorized by us
- Advertise or offer to sell goods or services through the Services
- Sell or otherwise transfer your profile

7. USER GENERATED CONTRIBUTIONS

The Services do not offer users the ability to submit or post public content. However, we may allow you to send content and materials to us (for example, support requests, feedback, suggestions, or other materials) ("Contributions").

To the extent Contributions are submitted, you represent and warrant that:

- Your Contributions do not infringe third-party rights (including copyright, trademark, trade secret, or moral rights)
- You own or have the necessary rights to submit the Contributions
- Your Contributions are not false, misleading, unlawful, or otherwise objectionable
- Your Contributions do not violate applicable law, including laws intended to protect minors

Any use of the Services in violation of these Terms may result in termination or suspension of your rights to use the Services.

8. CONTRIBUTION LICENSE

You and the Services agree that we may access, store, process, and use information and personal data you provide in accordance with our Privacy Policy and your choices (including settings).

By submitting feedback, you agree that we may use and share such feedback for any purpose without compensation to you.

We do not assert ownership over your Contributions. You retain ownership of your Contributions and related rights. You are solely responsible for your Contributions and agree to exonerate us from liability arising from your Contributions.

9. SOCIAL MEDIA

As part of the Services, you may link your account with third-party service provider accounts ("Third-Party Accounts"). You represent that you are entitled to disclose your login information and/or grant us access without breaching the third party's terms and without obligating us to pay fees or be subject to usage limitations.

By granting access, you understand we may access and store content and information from the Third-Party Account to make it available through the Services. If a Third-Party Account becomes unavailable or access is terminated, related content may no longer be available. You can disable connections between your account and Third-Party Accounts.

10. SERVICES MANAGEMENT

We may (but are not obligated to) monitor the Services for violations of these Terms and take appropriate action, including legal action. We may refuse or restrict access to the Services, remove or disable content (to the extent applicable), and otherwise manage the Services to protect our rights and facilitate proper functioning.

11. PRIVACY POLICY

We care about data privacy and security. Please review our Privacy Policy at: <https://proproxies.pro/privacy-policy>. The Privacy Policy is incorporated into these Terms.

The Services are hosted in the United States. If you access the Services from other regions, you understand your data may be transferred to and processed in the United States, and you consent to such transfer to the extent permitted by applicable law.

12. TERM AND TERMINATION

These Terms remain in effect while you use the Services.

Without limiting any other provision, we may, in our sole discretion and without notice or liability, deny access to and use of the Services to any person for any reason or no reason, including for breach of any representation, warranty, or covenant in these Terms or any applicable law or regulation. We may terminate your use of the Services or delete your account at any time, without warning, in our sole discretion.

If we terminate or suspend your account, you may not register and create a new account under your name, a fake or borrowed name, or the name of any third party, even if acting on behalf of the third party. We may pursue legal action, including civil, criminal, and injunctive remedies.

13. MODIFICATIONS AND INTERRUPTIONS

We may change, modify, or remove content from the Services at any time without notice. We have no obligation to update information. We are not liable for modifications, price changes, suspensions, or discontinuance.

We cannot guarantee the Services will be available at all times. Interruptions, delays, or errors may occur. We are not liable for any loss or inconvenience caused by inability to access or use the Services during downtime. Nothing in these Terms obligates us to maintain or support the Services or to supply corrections, updates, or releases.

14. GOVERNING LAW

These Terms and your use of the Services are governed by and construed in accordance with the laws of the State of Delaware, without regard to its conflict of law principles, to the extent permitted by applicable law.

15. DISPUTE RESOLUTION

Informal negotiations

To expedite resolution and control costs, you and we agree to first attempt to negotiate any dispute, controversy, or claim related to these Terms (each a "Dispute") informally for at least thirty (30) days before initiating arbitration, except as noted below. Informal negotiations begin upon written notice from one party to the other.

Binding arbitration

If the parties cannot resolve a Dispute through informal negotiations, the Dispute (except those excluded below) will be finally and exclusively resolved by binding arbitration under the Commercial Arbitration Rules of the American Arbitration Association ("AAA") and, where appropriate, the AAA Consumer Rules, available from AAA.

You understand that without this provision, you would have the right to sue in court and have a jury trial. Arbitration may be conducted in person, through submission of documents, by phone, or online. The arbitrator will make a decision in writing and must follow applicable law. The arbitration will take place in New Castle County, Delaware, unless AAA rules or applicable law require otherwise.

If a Dispute proceeds in court rather than arbitration, it shall be commenced in the state and federal courts located in New Castle County, Delaware. The parties consent to jurisdiction and waive defenses of lack of personal jurisdiction and forum non conveniens.

In no event shall any Dispute related in any way to the Services be commenced more than one (1) year after the cause of action arose.

Restrictions

Arbitration is limited to the Dispute between the parties individually. To the fullest extent permitted by law: (a) no arbitration may be joined with other proceedings; (b) there is no right to arbitrate on a class-action basis; and (c) Disputes may not be brought in a representative capacity.

Exceptions

The following Disputes are not subject to the informal negotiation and arbitration provisions: (a) disputes seeking to enforce or protect intellectual property rights; (b) disputes related to allegations of theft, piracy, invasion of privacy, or unauthorized use; and (c) claims for injunctive relief.

If any portion of this section is found unenforceable, Disputes within that portion shall be decided by a court of competent jurisdiction within the courts listed above, and the parties agree to submit to personal jurisdiction there.

16. CORRECTIONS

We may correct typographical errors, inaccuracies, or omissions on the Services and change or update information at any time without prior notice.

17. DISCLAIMER

THE SERVICES ARE PROVIDED ON AN "AS-IS" AND "AS-AVAILABLE" BASIS. YOUR USE OF THE SERVICES IS AT YOUR SOLE RISK. TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THE ACCURACY OR COMPLETENESS OF CONTENT OR THE CONTENT OF ANY THIRD-PARTY WEBSITES OR APPLICATIONS LINKED TO THE SERVICES.

WE ARE NOT RESPONSIBLE FOR: (1) ERRORS OR INACCURACIES; (2) PERSONAL INJURY OR PROPERTY DAMAGE; (3) UNAUTHORIZED ACCESS TO OR USE OF OUR SERVERS; (4) INTERRUPTION OR CESSATION OF TRANSMISSIONS; (5) BUGS, VIRUSES, OR SIMILAR; OR (6) ANY LOSS OR DAMAGE INCURRED AS A RESULT OF CONTENT MADE AVAILABLE VIA THE SERVICES. WE DO NOT ENDORSE THIRD-PARTY PRODUCTS OR SERVICES ADVERTISED THROUGH THE SERVICES, AND WE ARE NOT RESPONSIBLE FOR TRANSACTIONS BETWEEN YOU AND THIRD-PARTY PROVIDERS.

18. LIMITATIONS OF LIABILITY

TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO EVENT WILL WE OR OUR DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING LOST PROFIT, LOST REVENUE, LOSS OF DATA, OR OTHER DAMAGES ARISING FROM YOUR USE OF THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOTWITHSTANDING ANYTHING TO THE CONTRARY, OUR LIABILITY TO YOU FOR ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM OF ACTION WILL AT ALL TIMES BE LIMITED TO THE AMOUNT PAID, IF ANY, BY YOU TO US.

Some laws do not allow limitations on implied warranties or the exclusion/limitation of certain damages. If such laws apply to you, some or all of the above limitations may not apply.

19. INDEMNIFICATION

You agree to defend, indemnify, and hold us harmless (including our subsidiaries, affiliates, and our and their officers, agents, partners, and employees) from and against any loss, damage, liability, claim, or demand (including reasonable attorneys' fees and expenses) made by any third party due to or arising out of: (1) your use of the Services; (2) breach of these Terms; (3) breach of your representations and warranties; (4) your violation of the rights of a third party (including intellectual property rights); or (5) any harmful act toward another user with whom you connected via the Services.

We may assume the exclusive defense and control of any matter subject to indemnification, at your expense, and you agree to cooperate in our defense.

20. USER DATA

We may maintain data you transmit to the Services for managing performance of the Services, as well as data relating to your use of the Services. You are solely responsible for data you transmit and waive any claim arising from loss or corruption of such data.

21. ELECTRONIC COMMUNICATIONS, TRANSACTIONS, AND SIGNATURES

Visiting the Services, sending emails, and completing online forms constitute electronic communications. You consent to receive electronic communications and agree that notices, disclosures, and other communications provided electronically satisfy legal requirements that such communications be in writing.

You agree to the use of electronic signatures, contracts, orders, and records, and to electronic delivery of notices, policies, and records of transactions. You waive requirements for original signatures or non-electronic records where permitted by law.

22. CALIFORNIA USERS AND RESIDENTS

If any complaint with us is not satisfactorily resolved, you can contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs at: 1625 North Market Blvd., Suite N 112, Sacramento, California 95834
Phone: (800) 952-5210 or (916) 445-1254

23. MISCELLANEOUS

These Terms and any policies or operating rules posted by us constitute the entire agreement between you and us. Our failure to enforce any right or provision is not a waiver. We may assign our rights and obligations. We are not responsible for failure caused by circumstances beyond our reasonable control.

If any provision is unlawful or unenforceable, it is severable and does not affect remaining provisions. No joint venture, partnership, employment, or agency relationship is created. You waive defenses based on the electronic form of these Terms and lack of signing.

24. ACCEPTABLE USE

You agree not to use the Services for unlawful, fraudulent, or abusive purposes, including:

- Spamming, phishing, or distributing malware
- Brute-force attacks, credential stuffing, or unauthorized account access
- Web scraping or data extraction in violation of applicable law, court orders, or material abuse policies
- Circumventing paywalls, geo-blocks, or the terms of service of third-party platforms (for example, social networks, e-commerce sites, streaming services)
- Any activity that violates applicable laws, including anti-fraud, data protection, or export control regulations

Violation of this policy may result in immediate and permanent termination of your account without refund.

25. NO ANONYMITY GUARANTEE

While ProProxies does not inspect or log your traffic content, our upstream infrastructure provider may retain connection logs for security, abuse prevention, and legal compliance. Such logs may be disclosed to law enforcement or regulatory authorities upon a valid legal request.

26. THIRD-PARTY RISK

You acknowledge that proxy use may violate the terms of service of third-party platforms (for example, Instagram, Facebook, Amazon, Google). ProProxies bears no liability for account bans, service restrictions, or losses resulting from such violations. You use the Services at your own risk.

27. CONTACT US

To resolve a complaint regarding the Services or to receive further information, contact us at: info@proproxies.pro