

PRIVACY POLICY

Last updated December 12, 2025

This Privacy Policy explains how we ("Company," "ProProxies," "we," "us," or "our") collect, use, store, and share ("process") your personal information when you use our Services, including when you:

- Visit our website at <https://proxies.pro> or any website of ours that links to this Privacy Policy
- Use ProProxies. ProProxies is a cloud-based proxy rental platform designed for developers, marketers, analysts, and businesses. We offer instant access to datacenter, residential, and mobile proxies, including premium residential proxies. Users can purchase proxies on a flexible pay-as-you-go basis, manage them through a personal dashboard, and use them for tasks such as web scraping, automation, and testing. To ensure stability and anonymity, all proxies are delivered through a reliable infrastructure with high speed and minimal latency.
- Engage with us in other related ways, including any marketing or events

Questions or concerns? Reading this Privacy Policy will help you understand your privacy rights and choices. We are responsible for decisions about how your personal information is processed. If you do not agree with our policies and practices, please do not use our Services. If you still have questions or concerns, please contact us at info@proxies.pro.

SUMMARY OF KEY POINTS

This summary provides key points from our Privacy Policy. Full details appear in Sections 1–15 below.

What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services, the choices you make, and the products and features you use. See Section 1.

Do we process any sensitive personal information? Some information may be considered "special" or "sensitive" in certain jurisdictions. We do not process sensitive personal information. See Section 1.

Do we collect any information from third parties? We may receive limited information from third parties (for example, transaction status from payment processors and profile details from social login providers if you use those features). We do not buy personal data from data brokers. See Sections 1 and 5.

How do we process your information? We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent where applicable. See Section 2.

In what situations and with which types of parties do we share personal information? We may share information in specific situations and with specific categories of third parties. See Section 4.

How do we keep your information safe? We have organizational and technical measures in place to protect your personal information. However, no method of transmission or storage can be guaranteed to be 100% secure. See Section 8.

What are your rights? Depending on where you are located, applicable privacy law may provide certain rights regarding your personal information. See Sections 10 and 12.

How do you exercise your rights? The easiest way to exercise your rights is by emailing us at info@proxies.pro (and, where applicable, support@proxies.pro). We will consider and act upon requests in accordance with applicable data protection laws. See Sections 10, 12, and 15.

TABLE OF CONTENTS

1. WHAT INFORMATION DO WE COLLECT?
2. HOW DO WE PROCESS YOUR INFORMATION?
3. WHAT LEGAL BASES DO WE RELY ON TO PROCESS YOUR PERSONAL INFORMATION?
4. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?
5. HOW DO WE HANDLE YOUR SOCIAL LOGINS?
6. IS YOUR INFORMATION TRANSFERRED INTERNATIONALLY?
7. HOW LONG DO WE KEEP YOUR INFORMATION?
8. HOW DO WE KEEP YOUR INFORMATION SAFE?
9. DO WE COLLECT INFORMATION FROM MINORS?
10. WHAT ARE YOUR PRIVACY RIGHTS?
11. CONTROLS FOR DO-NOT-TRACK FEATURES
12. DO UNITED STATES RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS?
13. DO WE MAKE UPDATES TO THIS NOTICE?
14. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?
15. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

1. WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us

We collect personal information that you voluntarily provide to us when you register on the Services, express an interest in obtaining information about us or our products and Services, when you participate in activities on the Services, or otherwise when you contact us.

Personal Information Provided by You. The personal information that we collect depends on the context of your interactions with us and the Services, the choices you make, and the products and features you use. The personal information we collect may include the following:

- Email addresses
- Account credentials (passwords stored in hashed form)

Sensitive Information. We do not process sensitive information.

Payment Data. We may collect limited data necessary to confirm your payment and provide the purchased Services (for example, transaction identifiers and payment status). All payment details you submit (such as payment instrument numbers and security codes) are handled and stored by third-party payment processors. Their privacy notices are available through their respective websites.

Social Media Login Data. We may provide you with the option to register with us using your existing social media account details, like your Facebook, X, or other social media account. If you choose to register in this way, we will collect certain profile information about you from the social media provider, as described in the section called "HOW DO WE HANDLE YOUR SOCIAL LOGINS?" below.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information.

Google API

Our use of information received from Google APIs will adhere to Google API Services User Data Policy, including the Limited Use requirements.

2. HOW DO WE PROCESS YOUR INFORMATION?

We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your prior explicit consent where required by applicable law.

We process your personal information for a variety of reasons, depending on how you interact with our Services, including:

- To facilitate account creation and authentication and otherwise manage user accounts
- To deliver and facilitate delivery of services to the user
- To protect our Services, including fraud monitoring and prevention
- To save or protect an individual's vital interest, such as to prevent harm

3. WHAT LEGAL BASES DO WE RELY ON TO PROCESS YOUR PERSONAL INFORMATION?

We only process your personal information when we believe it is necessary and we have a valid legal reason (i.e., legal basis) to do so under applicable law, such as with your consent, to comply with laws, to provide you with Services to enter into or fulfill our contractual obligations, to protect your rights, or to fulfill our legitimate business interests.

If you are located in the EU or UK, this section applies to you.

The GDPR and UK GDPR require us to explain the valid legal bases we rely on in order to process your personal information. We may rely on the following legal bases:

- Consent. You can withdraw your consent at any time.
- Performance of a Contract. Processing may be necessary to fulfill our contractual obligations to you, including providing our Services or at your request prior to entering into a contract.
- Legitimate Interests. Processing may be reasonably necessary to achieve our legitimate business interests and those interests do not outweigh your interests and fundamental rights and freedoms. For example, troubleshooting and fraud prevention.
- Legal Obligations. Processing may be necessary for compliance with legal obligations, to cooperate with law enforcement or regulators, to exercise or defend legal rights, or to disclose information in litigation.
- Vital Interests. Processing may be necessary to protect your vital interests or the vital interests of a third party, such as situations involving potential threats to the safety of any person.

If you are located in Canada, this section applies to you.

We may process your information if you have given us specific permission (i.e., express consent) to use your personal information for a specific purpose, or in situations where your permission can be inferred (i.e., implied consent). You can withdraw your consent at any time.

In some exceptional cases, we may be legally permitted under applicable law to process your information without your consent, including, for example:

- If collection is clearly in the interests of an individual and consent cannot be obtained in a timely way
- For investigations and fraud detection and prevention
- For business transactions provided certain conditions are met
- If it is contained in a witness statement and the collection is necessary to assess, process, or settle an insurance claim
- For identifying injured, ill, or deceased persons and communicating with next of kin
- If we have reasonable grounds to believe an individual has been, is, or may be victim of financial abuse
- If disclosure is required to comply with a subpoena, warrant, court order, or rules of the court relating to the production of records
- If it was produced by an individual in the course of their employment, business, or profession and the collection is consistent with the purposes for which the information was produced
- If the information is publicly available and is specified by the regulations
- We may disclose de-identified information for approved research or statistics projects, subject to ethics oversight and confidentiality commitments

4. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

We may share personal information in specific situations described in this section and/or with the following categories of third parties.

Vendors, Consultants, and Other Third-Party Service Providers. We may share your data with third-party vendors, service providers, contractors, or agents ("third parties") who perform services for us or on our behalf and require access to such information to do that work. We have contracts in place with our third parties designed to help safeguard your personal information and limit use to our instructions.

The categories of third parties we may share personal information with include:

- Payment processors
- Cloud computing services
- Data storage service providers
- Website hosting service providers

We also may need to share your personal information in the following situations:

- **Business Transfers.** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

5. HOW DO WE HANDLE YOUR SOCIAL LOGINS?

If you choose to register or log in to our Services using a social media account, we may have access to certain information about you.

Our Services may offer the ability to register and log in using your third-party social media account details (like your Facebook or X logins). Where you choose to do this, we will receive certain profile information about you from your social media provider. The profile information we receive may vary depending on the provider but will often include your name, email address, friends list, and profile picture, as well as other information you choose to make public on that platform.

We will use the information we receive only for the purposes described in this Privacy Policy or otherwise made clear to you on the Services. We do not control, and are not responsible for, other uses of your personal information by your third-party provider. We recommend reviewing their privacy notice to understand how they collect, use, and share your personal information.

6. IS YOUR INFORMATION TRANSFERRED INTERNATIONALLY?

We may transfer, store, and process your information in countries other than your own.

Our servers are located in the United States. Your information may be transferred to, stored by, and processed by us and by third parties with whom we may share your personal information (see Section 4), including facilities in the United States and other countries.

If you are a resident in the European Economic Area (EEA), United Kingdom (UK), or Switzerland, these countries may not have data protection laws as comprehensive as those in your country. We will take measures to protect your personal information in accordance with this Privacy Policy and applicable law.

European Commission's Standard Contractual Clauses:

We have implemented measures to protect your personal information, including by using the European Commission's Standard Contractual Clauses for transfers of personal information from the EEA or UK. Further details can be provided upon request.

7. HOW LONG DO WE KEEP YOUR INFORMATION?

We keep your information for as long as necessary to fulfill the purposes outlined in this Privacy Policy unless otherwise required by law.

We keep personal information as long as necessary for the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this notice requires keeping personal information for longer than the period in which users have an account with us.

When we have no ongoing legitimate business need to process personal information, we will delete or anonymize it, or, if that is not possible (for example, because information has been stored in backup archives), we will securely store it and isolate it from any further processing until deletion is possible.

8. HOW DO WE KEEP YOUR INFORMATION SAFE?

We aim to protect your personal information through a system of organizational and technical security measures.

We use appropriate and reasonable technical and organizational measures designed to protect the security of personal information we process. However, no electronic transmission over the

internet or information storage technology can be guaranteed to be 100% secure. Transmission of personal information to and from our Services is at your own risk. You should only access the Services within a secure environment.

9. DO WE COLLECT INFORMATION FROM MINORS?

We do not knowingly collect data from or market to children under 18 years of age (or the equivalent age as specified by law in your jurisdiction), nor do we knowingly sell such personal information.

By using the Services, you represent that you are at least 18 (or the equivalent age), or that you are the parent or guardian and consent to such minor dependent's use. If we learn we collected personal information from users under 18 (or the equivalent age), we will deactivate the account and take reasonable measures to promptly delete such data. If you become aware of any such data, please contact us at support@proxies.pro.

10. WHAT ARE YOUR PRIVACY RIGHTS?

Depending on your location, applicable privacy law may provide rights that allow you greater access to and control over your personal information. You may review, change, or terminate your account at any time, depending on your country, province, or state of residence.

In some regions (like the EEA, UK, Switzerland, and Canada), you may have rights under applicable data protection laws. These may include the right to request access and obtain a copy of your personal information, request rectification or erasure, restrict processing, data portability (if applicable), and not be subject to automated decision-making. In certain circumstances, you may also have the right to object to processing.

We will consider and act upon requests in accordance with applicable data protection laws.

If you are located in the EEA or UK and you believe we are unlawfully processing your personal information, you may complain to your Member State data protection authority or the UK data protection authority.

If you are located in Switzerland, you may contact the Federal Data Protection and Information Commissioner.

Withdrawing your consent: If we are relying on your consent to process your personal information, you have the right to withdraw your consent at any time. Withdrawal does not affect the lawfulness of processing before withdrawal.

Opting out of marketing communications: You can unsubscribe from our marketing communications by replying "STOP" or "UNSUBSCRIBE" to SMS messages, or by contacting us. We may still send non-marketing messages necessary for account administration and use.

Account Information

If you would like to review or change information in your account or terminate your account, you can log in to your account settings and update your account. Upon your request to terminate your account, we will deactivate or delete your account and information from active databases. We may retain some information to prevent fraud, troubleshoot problems, assist investigations, enforce legal terms, and/or comply with legal requirements.

If you have questions or comments about your privacy rights, you may email us at info@proxies.pro.

11. CONTROLS FOR DO-NOT-TRACK FEATURES

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track ("DNT") feature or setting. No uniform standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard is adopted that we must follow in the future, we will inform you in a revised version of this Privacy Policy.

California law requires us to disclose how we respond to DNT signals. Because there currently is not an industry or legal standard for recognizing or honoring DNT signals, we do not respond to them at this time.

12. DO UNITED STATES RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS?

If you are a resident of certain US states, you may have specific rights under state data protection laws. These rights may be limited in some circumstances by applicable law.

Categories of Personal Information We Collect

The table below shows the categories of personal information we have collected in the past twelve (12) months. Examples are illustrative and do not reflect all personal information we collect.

Category | Examples | Collected

- A. Identifiers | Contact details, such as real name, alias, postal address, telephone or mobile contact number, unique personal identifier, online identifier, Internet Protocol address, email address, and account name | YES
- B. Personal information as defined in the California Customer Records statute | Name, contact information, education, employment, employment history, and financial information | NO
- C. Protected classification characteristics under state or federal law | Gender, age, date of birth, race and ethnicity, national origin, marital status, and other demographic data | NO
- D. Commercial information | Transaction information, purchase history, financial details, and payment information | YES
- E. Biometric information | Fingerprints and voiceprints | NO
- F. Internet or other similar network activity | Browsing history, search history, online behavior, interest data, and interactions with websites, applications, systems, and advertisements | NO
- G. Geolocation data | Approximate location inferred from IP address | YES
- H. Audio, electronic, sensory, or similar information | Images and audio, video or call recordings created in connection with our business activities | NO
- I. Professional or employment-related information | Business contact details, job title, work history, and professional qualifications if you apply for a job with us | NO
- J. Education Information | Student records and directory information | NO
- K. Inferences drawn from collected personal information | Inferences to create a profile or summary about preferences and characteristics | NO
- L. Sensitive personal information | | NO

We may also collect other personal information outside of these categories when you interact with us in the context of:

- Receiving help through our customer support channels
- Participation in customer surveys or contests
- Facilitation in the delivery of our Services and responding to inquiries

We will use and retain the collected personal information as needed to provide the Services or for:

- Category A - As long as the user has an account with us
- Category D - As long as the user has an account with us
- Category G - As long as the user has an account with us

Will your information be shared with anyone else?

We may disclose your personal information with our service providers pursuant to a written contract. We may use your personal information for our own business purposes, such as internal research for technological development and demonstration. This is not considered "selling" personal information.

We have not sold or shared any personal information to third parties for a business or commercial purpose in the preceding twelve (12) months. We have disclosed categories of personal information to third parties for a business or commercial purpose as described in Section 4.

Your Rights

Depending upon the state where you live, you may have rights that include:

- Right to know whether or not we are processing your personal data
- Right to access your personal data
- Right to correct inaccuracies
- Right to request deletion
- Right to obtain a copy of personal data you previously shared with us
- Right to non-discrimination for exercising rights
- Right to opt out of processing for targeted advertising (or sharing as defined under California law), the sale of personal data, or certain profiling

How to Exercise Your Rights

To exercise these rights, you can contact us by emailing us at info@proxies.pro.

Under certain US state data protection laws, you can designate an authorized agent. We may deny a request from an authorized agent that does not submit proof that they have been validly authorized to act on your behalf in accordance with applicable laws.

Request Verification

Upon receiving your request, we may need to verify your identity. We will use personal information provided in your request only to verify your identity or authority to make the request. If we cannot verify identity from information already maintained by us, we may request additional information for verification and for security or fraud-prevention purposes.

Appeals

Under certain US state data protection laws, if we decline to take action regarding your request, you may appeal by emailing us at info@proxies.pro. We will inform you in writing of any action taken or not taken, including a written explanation of the reasons. If your appeal is denied, you may submit a complaint to your state attorney general.

California "Shine The Light" Law

California Civil Code Section 1798.83 permits California residents to request, once a year and free of charge, information about categories of personal information (if any) disclosed to third parties for direct marketing purposes and the names and addresses of those third parties. If you are a California resident and would like to make such a request, please submit your request in writing using the contact details in Section 14.

13. DO WE MAKE UPDATES TO THIS NOTICE?

We may update this Privacy Policy from time to time. The updated version will be indicated by an updated "Revised" date at the top. If we make material changes, we may notify you by prominently posting a notice or by directly sending you a notification. We encourage you to review this Privacy Policy frequently.

14. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

If you have questions or comments about this Privacy Policy, you may email us at info@proxies.pro.

15. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

Based on applicable laws, you may have the right to request access to the personal information we collect from you, details about how we have processed it, correct inaccuracies, or delete your personal information. You may also have the right to withdraw your consent to processing where applicable. These rights may be limited by law.

To request to review, update, or delete your personal information, please email info@proxies.pro.